



# PRIVATE *Swim Lessons*



The HAC Swim Academy can only private swim lessons to children and adults from ages 2.5 and older. Experienced instructors are available to help you or your children meet the goals you wish to attain in a one-on-one setting.

Private Lesson Tuition		
Length of Lesson	Member Pricing (per lesson)	Non-Member Pricing (per lesson)
15 minutes	\$30	\$45
30 minutes	\$40	\$60

**PLEASE NOTE:** All private lessons must be completed within a session to guarantee availability of instructor and space. Lesson packages are limited to the number of lessons that can be accommodated within a session.

**We cannot 'carry over' packages between sessions.**

## General Information

- Swim Lessons are to be scheduled via the Aquatics Office.
- Swim Lessons are scheduled consecutively and based on pool space and instructor availability.
- Rescheduled lessons are permitted with advanced notice to the Aquatics Office at the rate of one canceled lesson per 5 paid lessons. HAC cancellations are calculated separately and do not affect the swimmer's cancellation allotment.

## 15-Minute Swim Lesson Packages

- For children beginning at age 2½.
- Due to pool space allowances, these lessons will be primarily taught in the Therapy and Catch area pools.

## 30-Minute Private Swim Lesson Packages

- For ages 3 through adult.

Effective May 2023

# Private Swim Lessons

## ***Policies AND Procedures***

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### **Scheduling**

All private lessons must be completed within a session to guarantee availability of instructor and space. Private Lessons cannot be scheduled until the registration period opens for the desired session.

### **Payment**

Payment for the lesson package is due at the time of registration using the card on file, other major credit card, or cash.

### **Parent Responsibilities**

We ask that parents bring the child to the pool deck and leave the child with the instructor. We ask that parents do not sit within ten feet of the teaching space. Please be prompt when picking up your child. If you are late to your lesson, you are entitled to the remaining time within your allotted lesson block.

### **Change of Membership Status**

Please notify the Aquatics Office in advance of member status changes. Any change of membership status without notification to the Aquatics Office may result in forfeiture of lessons. Or it may require a modification of current lesson fees.

### **Missed Classes**

When a lesson cancellation is required, please call the Aquatics Office at (302) 239-6688 x 149 or email [aquatics@hachealthclub.com](mailto:aquatics@hachealthclub.com). With advanced notice, a participant is allowed one rescheduled lesson per 5 paid lessons booked. Rescheduled lessons must be completed during the session duration. If a make-up lesson is unable to be scheduled, a credit will be placed on file, good for one year towards future swim lessons.

### **Bad Weather/Cancellations**

In the event of a lesson cancellation due to inclement weather, pool problem, or instructor absence, a rescheduled class or credit will be offered. If a HAC cancellation cannot be rescheduled, a credit will be held on file in the Aquatics Department, good for one year.

### **Package Renewals**

Private swim lessons are booked on a session to session basis. While we encourage continued lessons, new packages must be scheduled within the registration period. We can not guarantee preferred instructors or day/time slots due to varying instructor availability.



Effective May 2023